

Otsego Volume and Response Times Report - Elk River Item 6.5

Response times are defined as the duration between dispatch phone pick up and time the unit arrived on scene.

Responses are included in this report if:

City = Otsego AND

Call priority = 911 AND

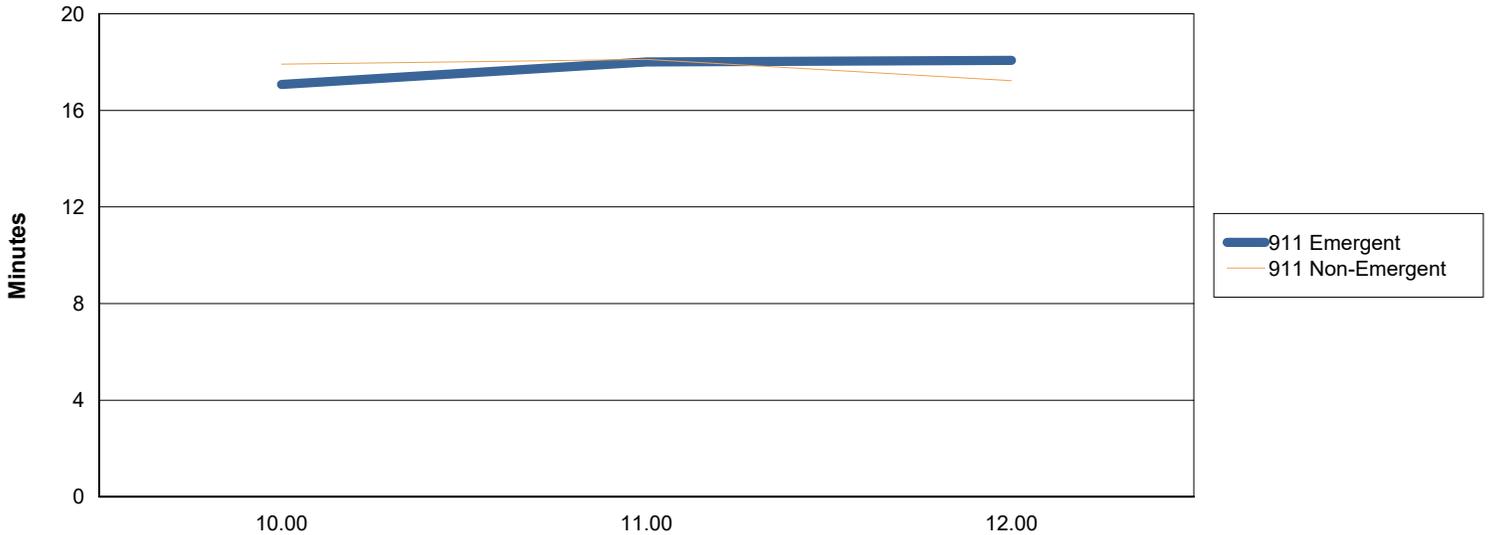
Call disposition = Completed, Completed Transport, Evaluated Signed, No Load, No Load - Patient Treated, Cancelled by Caller, No Transport

Elk River Ambulance

Month	Total Responses	Transports	No Load	Cancelled by Caller	Average Response Time (Min)
10.00 (October)					
911 Emergent	49	29	13	7	17:05
911 Non-Emergent	21	12	6	3	17:54
11.00 (November)					
911 Emergent	54	40	6	8	18:00
911 Non-Emergent	15	8	5	2	18:07
12.00 (December)					
911 Emergent	52	37	9	6	18:04
911 Non-Emergent	9	4	4	1	17:14

Average Time by Month

For Elk River Ambulance



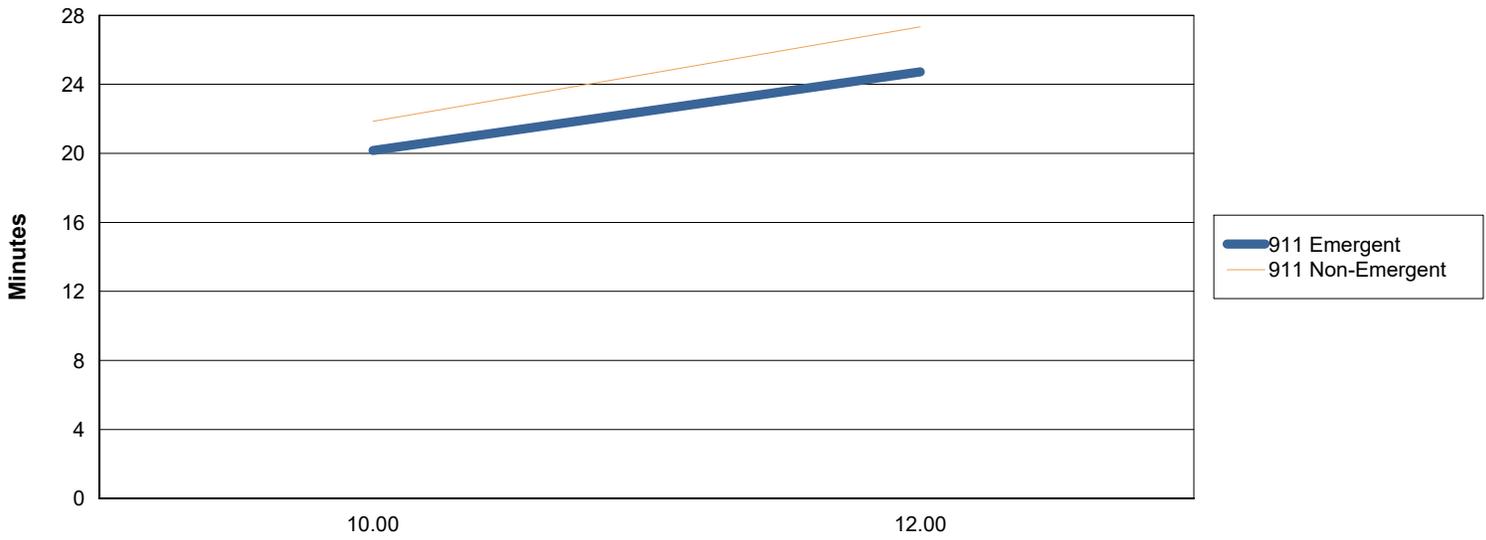
Elk River Ambulance Providing Mutual Aid

10.00 (October)	Total Responses	Transports	No Load	Cancelled by Caller
911 Emergent	1	0	1	0
911 Non-Emergent	1	0	1	0
12.00 (December)	Total Responses	Transports	No Load	Cancelled by Caller
911 Emergent	3	2	1	0
911 Non-Emergent	1	0	1	0

Average Response Time (Min)
20:10
21:52
Average Response Time (Min)
24:43
27:20

Average Time by Month

For Elk River Ambulance Providing Mutual Aid

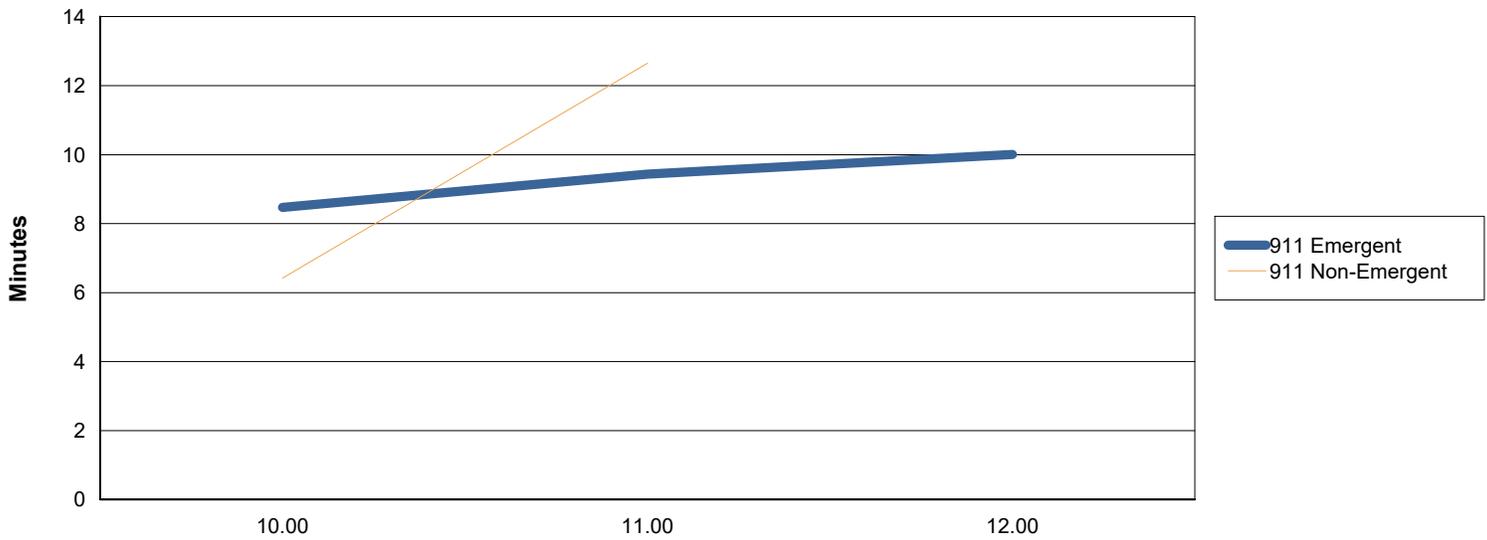


Elk River ERV

Month	Total Responses	Transports	No Load	Cancelled by Caller	Average Response Time (Min)
10.00 (October)					
911 Emergent	24	0	10	14	8:28
911 Non-Emergent	15	1	1	14	6:25
11.00 (November)					
911 Emergent	33	1	19	13	9:26
911 Non-Emergent	11	0	1	10	12:39
12.00 (December)					
911 Emergent	39	0	12	27	10:00
911 Non-Emergent	7	0	0	7	

Average Time by Month

For Elk River ERV



Elk River ERV Providing Mutual Aid

Month	Total Responses	Transports	No Load	Cancelled by Caller
10.00 (October)				
911 Emergent	1	0	0	1
911 Non-Emergent	1	0	0	1
12.00 (December)				
911 Emergent	1	0	0	1

Average Response Time (Min)
Average Response Time (Min)

Average Time by Month

For Elk River ERV Providing Mutual Aid



Otsego Volume and Response Times Report - Elk River

Response times are defined as the duration between **unit assigned and time the unit arrived on scene (RT1)**.

Responses are included in this report if:

City = Otsego AND

Call priority = 911 AND

Call disposition = Completed, Completed Transport, Evaluated Signed, No Load, No Load - Patient Treated, Cancelled by Caller, No Transport

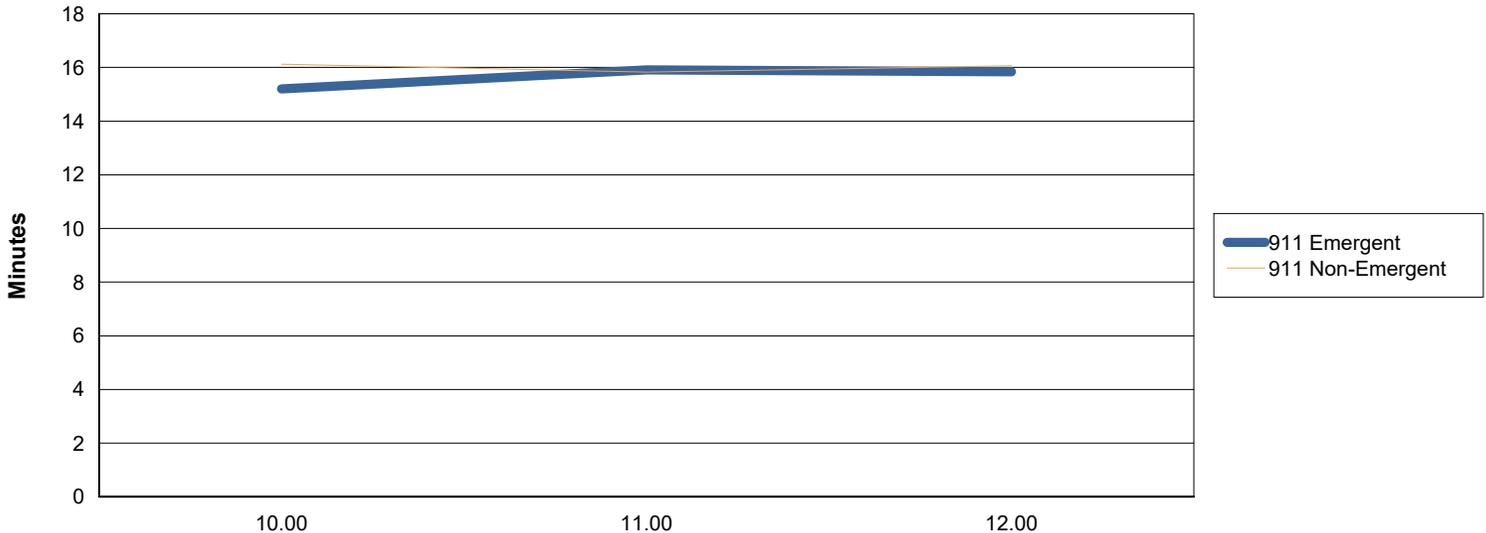
Elk River Ambulance

Month	Total Responses	Transports	No Load	Cancelled
10.00 (October)				
911 Emergent	49	29	13	7
911 Non-Emergent	21	12	6	3
11.00 (November)				
911 Emergent	54	40	6	8
911 Non-Emergent	15	8	5	2
12.00 (December)				
911 Emergent	52	37	9	6
911 Non-Emergent	9	4	4	1

Average Response Time (Min)
15:12
16:07
Average Response Time (Min)
15:55
15:50
Average Response Time (Min)
15:50
16:04

Average Time by Month

For Elk River Ambulance



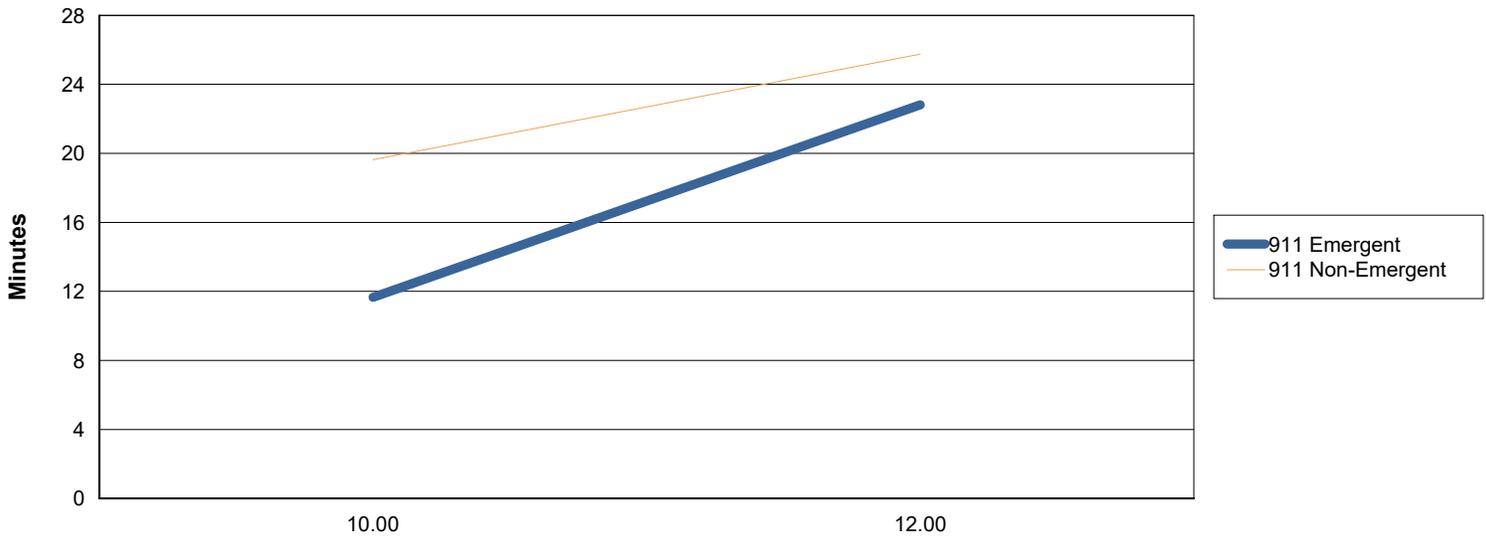
Elk River Ambulance Providing Mutual Aid

10.00 (October)	Total Responses	Transports	No Load	Cancelled
911 Emergent	1	0	1	0
911 Non-Emergent	1	0	1	0
12.00 (December)	Total Responses	Transports	No Load	Cancelled
911 Emergent	3	2	1	0
911 Non-Emergent	1	0	1	0

Average Response Time (Min)
11:39
19:38
Average Response Time (Min)
22:49
25:45

Average Time by Month

For Elk River Ambulance Providing Mutual Aid



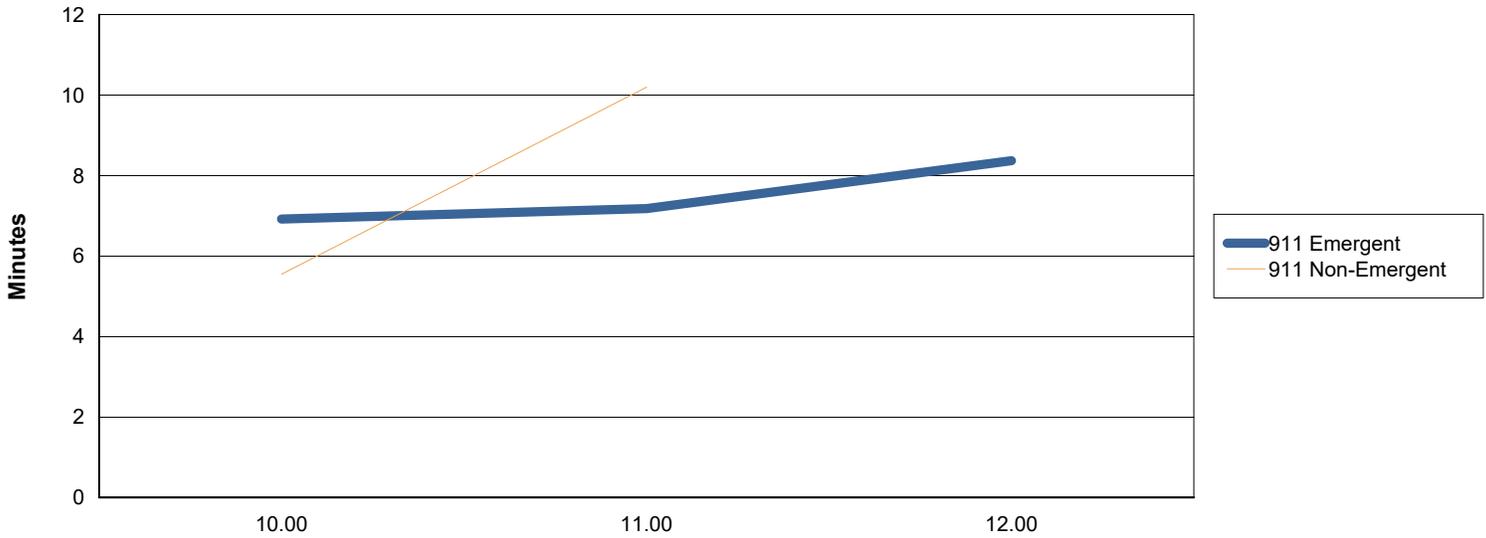
Elk River ERV

Month	Total Responses	Transports	No Load	Cancelled
10.00 (October)				
911 Emergent	24	0	10	14
911 Non-Emergent	15	1	1	14
11.00 (November)				
911 Emergent	33	1	19	13
911 Non-Emergent	11	0	1	10
12.00 (December)				
911 Emergent	39	0	12	27
911 Non-Emergent	7	0	0	7

Average Response Time (Min)
6:55
5:33
Average Response Time (Min)
7:11
10:12
Average Response Time (Min)
8:22

Average Time by Month

For Elk River ERV



Elk River ERV Providing Mutual Aid

Month	Total Responses	Transports	No Load	Cancelled
10.00 (October)				
911 Emergent	1	0	0	1
911 Non-Emergent	1	0	0	1
12.00 (December)				
911 Emergent	1	0	0	1

Average Response Time (Min)
Average Response Time (Min)

Average Time by Month

For Elk River ERV Providing Mutual Aid



Otsego Volume and Response Times Report - Allina

Response times are defined as the duration between dispatch phone pick up and time the unit arrived on scene.

Responses are included in this report if:

City = Otsego AND

Call priority = 911 AND

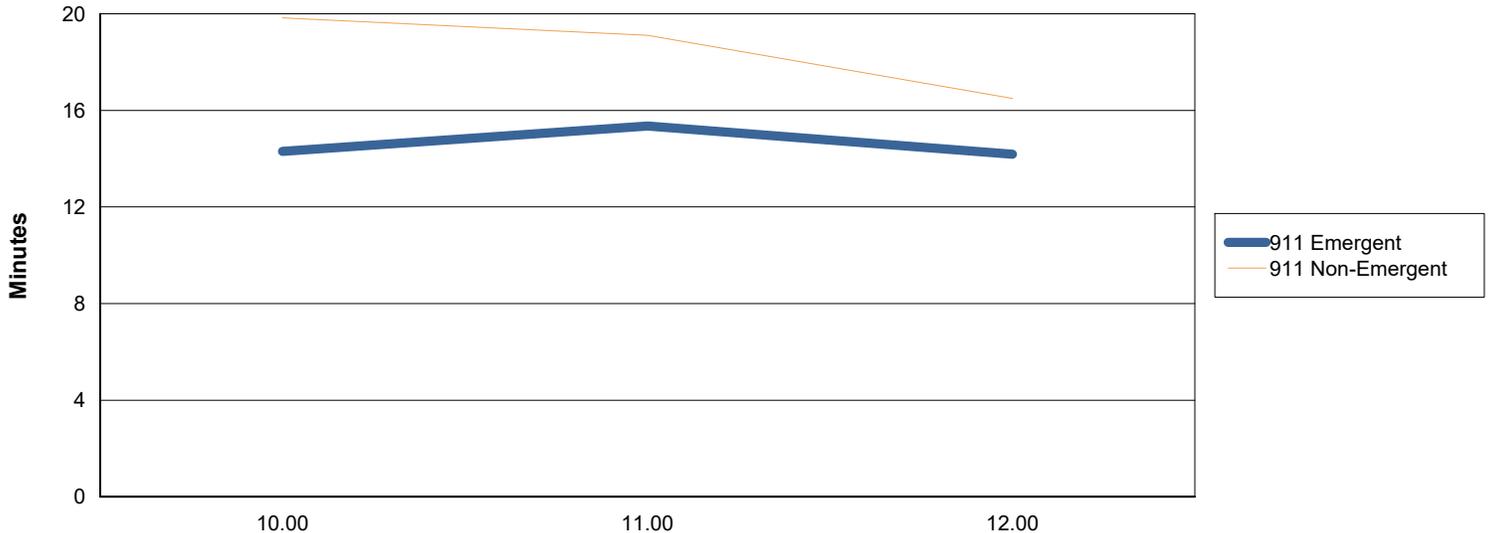
Call disposition = Completed, Completed Transport, Evaluated Signed, No Load, No Load - Patient Treated, Cancelled by Caller, No Transport

Buffalo

Month	Total Responses	Transports	No Load	Cancelled by Caller	Average Response Time (Min)
10.00 (October)					
911 Emergent	21	15	5	1	14:18
911 Non-Emergent	7	4	3	0	19:50
11.00 (November)					
911 Emergent	23	18	4	1	15:22
911 Non-Emergent	7	4	1	2	19:07
12.00 (December)					
911 Emergent	18	14	4	0	14:11
911 Non-Emergent	7	5	1	1	16:29

Average Time by Month

For Buffalo



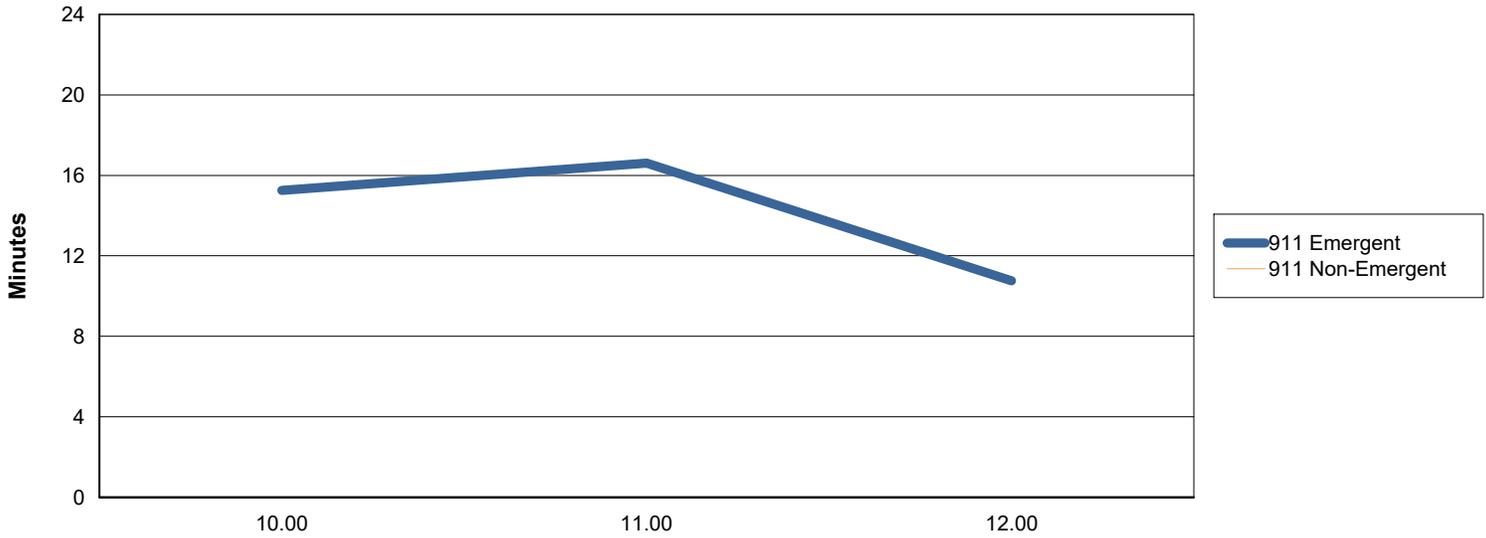
Buffalo Providing Mutual Aid

Month	Total Responses	Transports	No Load	Cancelled by Caller
10.00 (October) 911 Emergent	1	1	0	0
11.00 (November) 911 Emergent	4	3	1	0
911 Non-Emergent	1	0	0	1
12.00 (December) 911 Emergent	6	2	2	2
911 Non-Emergent	1	1	0	0

Average Response Time (Min)
15:15
16:37
10:46
23:11

Average Time by Month

For Buffalo Providing Mutual Aid



Otsego Volume and Response Times Report - Allina

Response times are defined as the duration between **unit assigned** and **time the unit arrived on scene (RT1)**.

Responses are included in this report if:

City = Otsego AND

Call priority = 911 AND

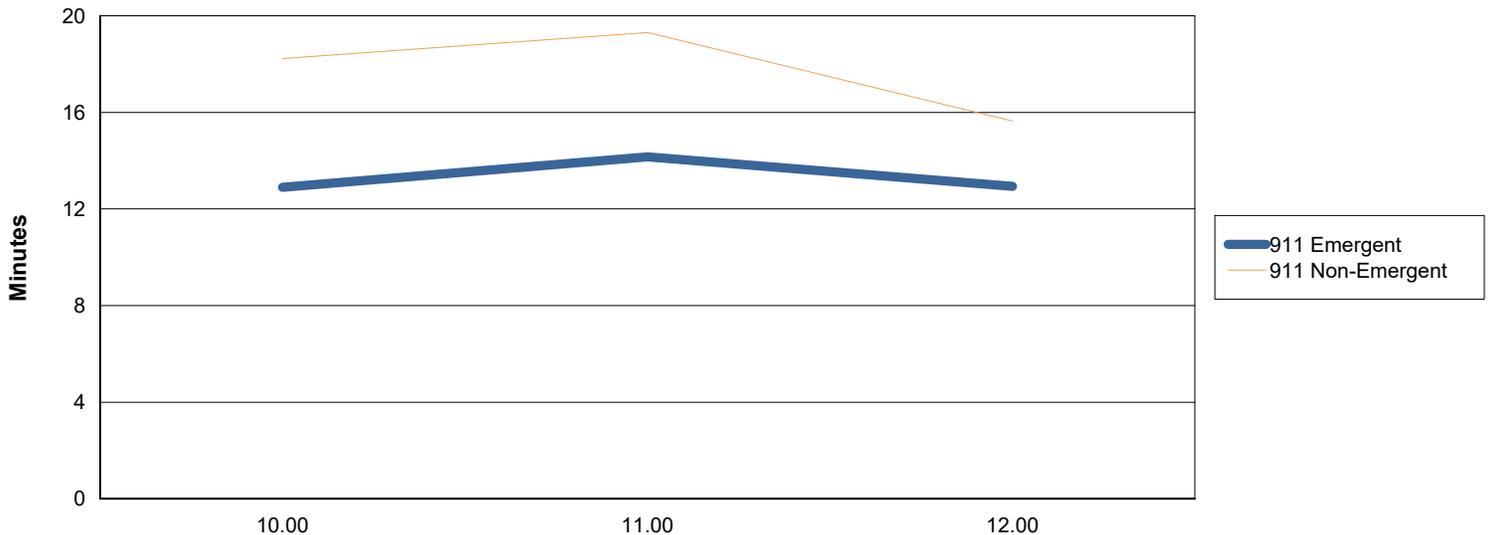
Call disposition = Completed, Completed Transport, Evaluated Signed, No Load, No Load - Patient Treated, Cancelled by Caller, No Transport

Allina

Month	Total Responses	Transports	No Load	Cancelled	Average Response Time (Min)
10.00 (October)					
911 Emergent	21	15	5	1	12:54
911 Non-Emergent	7	4	3	0	18:14
11.00 (November)					
911 Emergent	24	19	4	1	14:10
911 Non-Emergent	8	5	1	2	19:18
12.00 (December)					
911 Emergent	19	14	5	0	12:56
911 Non-Emergent	7	5	1	1	15:38

Average Time by Month

For Allina



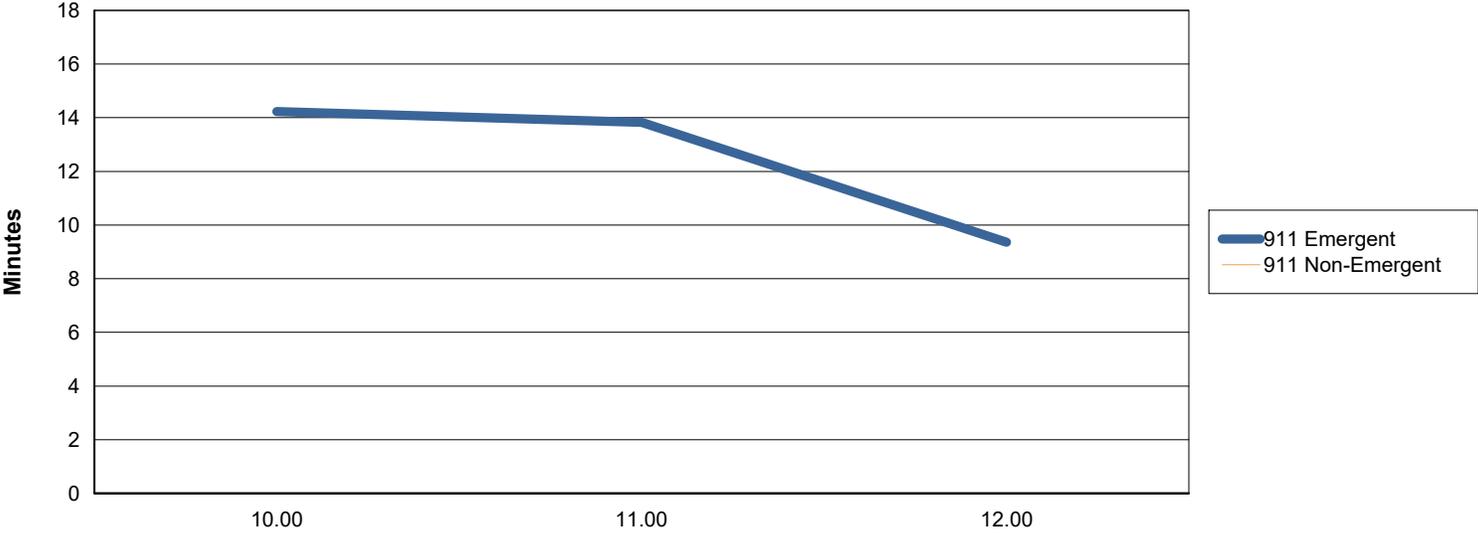
Allina Providing Mutual Aid

Month	Total Responses	Transports	No Load	Cancelled
10.00 (October) 911 Emergent	1	1	0	0
11.00 (November) 911 Emergent	4	3	1	0
911 Non-Emergent	1	0	0	1
12.00 (December) 911 Emergent	6	2	2	2
911 Non-Emergent	1	1	0	0

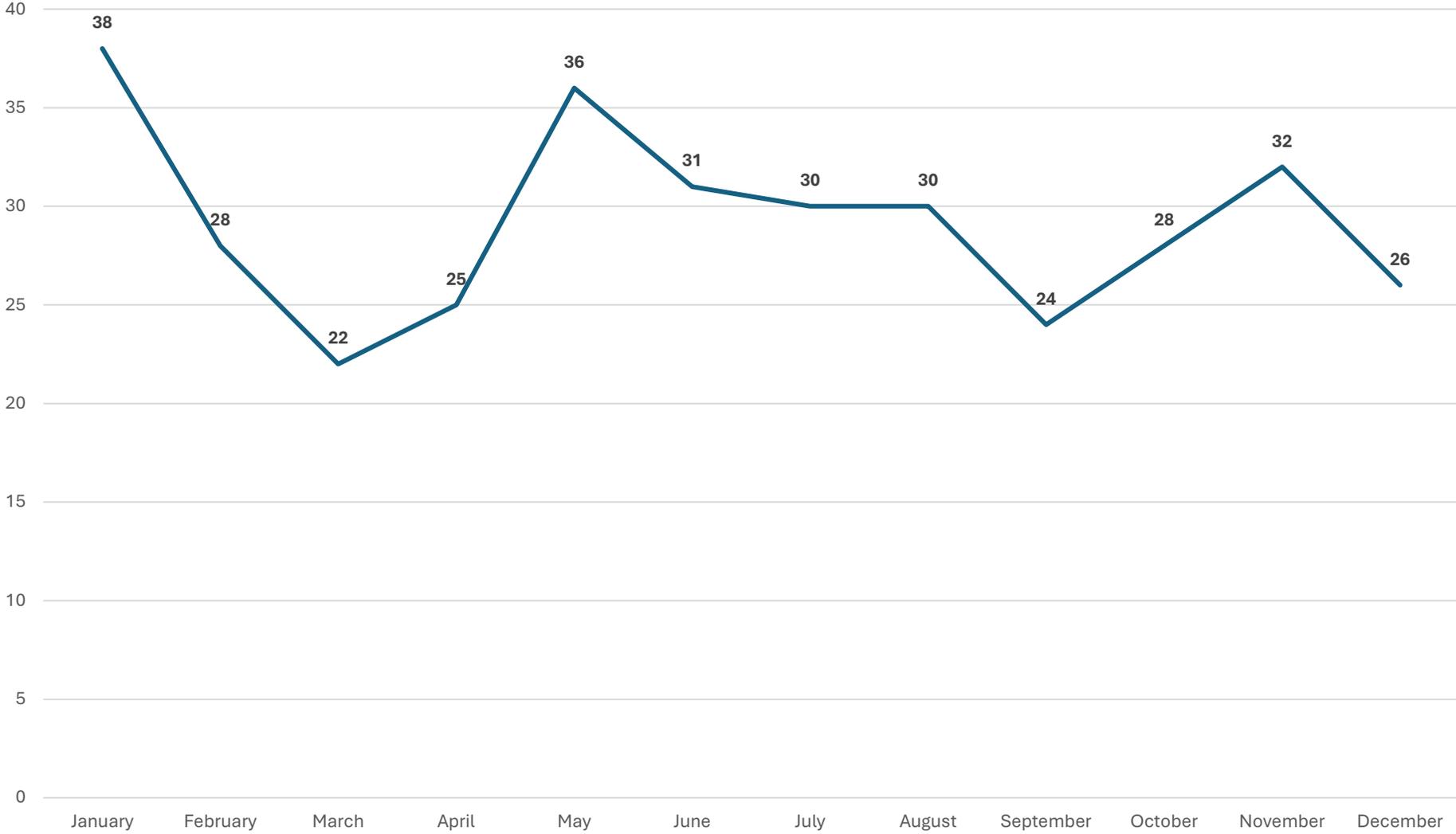
Average Response Time (Min) 14:14
Average Response Time (Min) 13:49
Average Response Time (Min) 9:22
Average Response Time (Min) 17:11

Average Time by Month

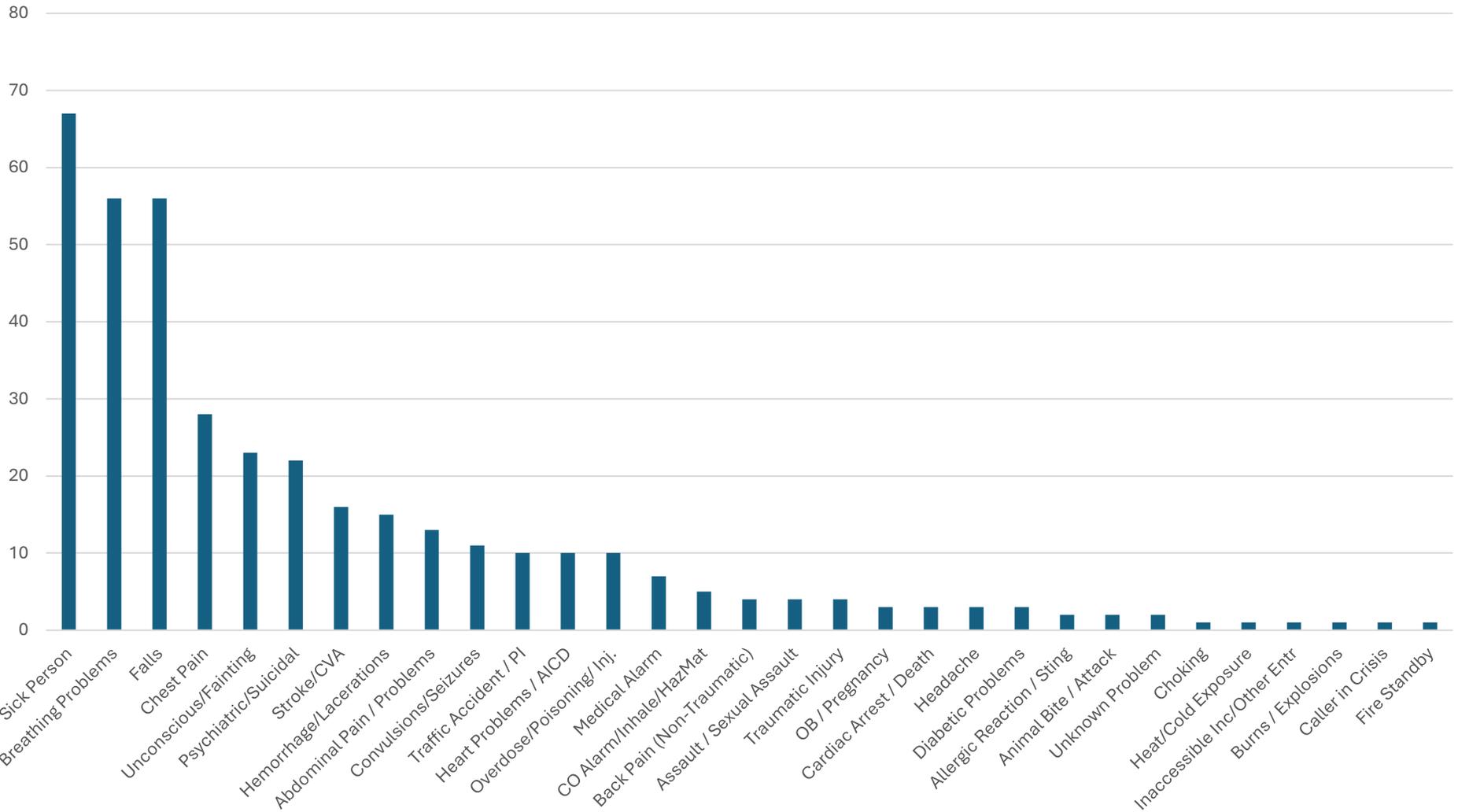
For Allina Providing Mutual Aid



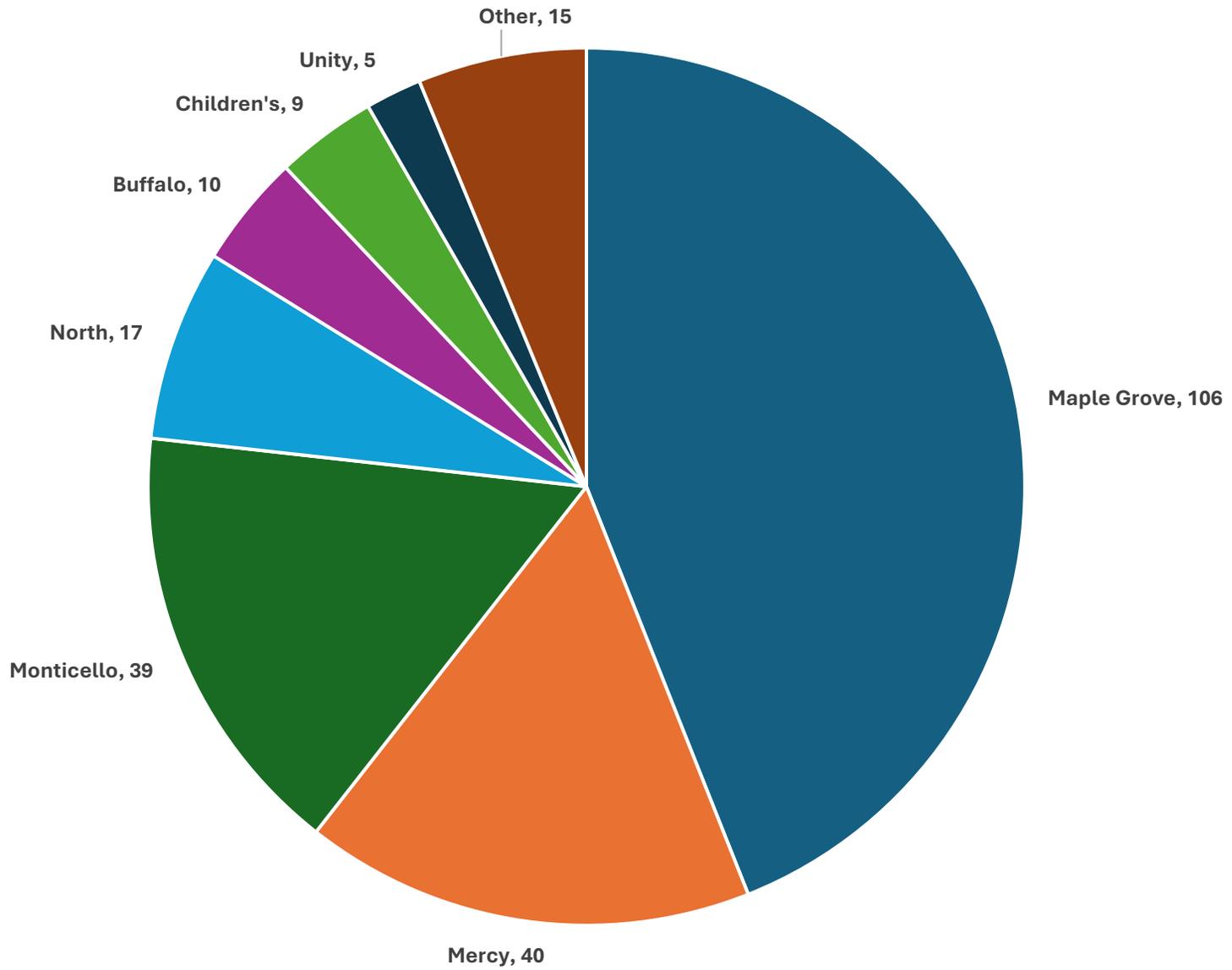
Allina EMS 2025 Calls



Allina EMS 2025 Call Types



2025 Hospital Destination
Allina EMS



■ Maple Grove ■ Mercy ■ Monticello ■ North ■ Buffalo ■ Children's ■ Unity ■ Other